

Using the Disaster Message Boards

Please familiarize yourself with these procedures so that in event of an emergency you are prepared and ready to act.

Any kind of disaster quickly brings about jammed phone-lines and, if-any, patchy internet service. To combat these issues NTT, Docomo, Softbank, and au have their own disaster message boards available for use in disaster situations.

Users leave messages via voice-mail on NTT or text for the mobile companies, and it is hoped that instead of calling family/friends/employers, people will contact one another via the message boards, helping to keep phone-lines free for emergency calls only. Each company is different, so check and make sure that you know the procedures for your own providers.

NTT Accepts messages from any phone (mobile included) but cannot be checked by those not in Japan.

The Mobile Carriers allow the messages to be checked via the internet, meaning that international residents can log in to scan the messages, also.

How to Leave a Message

NTT (Japanese only, only checkable within Japan and for use with a touch-tone phone)

NTT offers trial usage of the system on the first of every month, excepting January.

1. Dial 171
2. Select 1

(ア) *If instead of 1 you select 3, you can also choose a PIN to secure your message. However, this PIN will be required by ANYBODY wishing to check to see if you have left a message. If you haven't pre-told your family/friends/employers the PIN, they will not be able to access your information.*
3. Enter your own phone number.
4. Dial 1 #
5. Wait for the prompt and record a message of up to 30 seconds in length.
6. Dial 9# to end your message.
7. Your message will be replayed to you – if you wish to re-record, dial 8#.
8. If satisfied with your message and dial 8# is not dialed, a prompt will indicate that your message has been saved.

Docomo

How to Post a Message

1. Select the i-mode icon from your main menu.
2. Select i-menu (number 1) from the i-mode menu.
3. Click on the Disaster Message Board icon.
4. Press 'register message'.
5. Select/enter your message (text).
6. Confirm message by pressing 'register'.
7. You will know your post has been successful when the confirmation message appears.

How to Check Messages on Disaster Message Board

1. Select i-mode icon.
2. Select i-menu.
3. Choose Disaster Message Board.
4. Press Confirm Message.
5. Enter the phone number (Docomo only) of the person you are searching for.
6. Select message.

Softbank (many thanks to their English website – <http://dengon.softbank.ne.jp/s-1.jsp>)

How to Post a Message

Choose "**Disaster Message Board**" from the Yahoo! Keitai Top menu.

Choose "**Register**" from the Disaster Message Board top menu.

From the four selections shown, choose the status that describes your current condition. You can also enter a message containing up to 100 double-byte characters. After you have finished composing the message, select "**Register.**"

The message has been posted.

Select "**Send**" to deliver the automatic mail notifications to the addresses you have specified.

How to Check Messages on Disaster Message Board

1. Choose **Disaster Message Board** from top menu.
2. Choose **confirm** from the Disaster Message Board top menu.
3. Enter the Softbank Mobile Number of a person you want to know the condition of then select "**Search.**"
If you enter the number of other carriers you will be forwarded to that carrier's disaster message board.
4. Choose a message.

Notes for Softbank Users

- * Can be accessed from computers, message confirmation can be accessed also from overseas
- * Up to ten messages can be registered by a user. Any message beyond ten will replace the oldest.
- * Only e-mail service subscribers will receive reply messages to Auto Notify-sent messages

au

How to Post Messages on Disaster Message Board

1. Enter Ezweb menu.
2. Select Disaster Message Board.
3. Choose Registration.
4. Enter message or choose from list.
5. Press register.

How to Check Messages on Disaster Message Board.

1. Enter Ezweb menu.
2. Select Disaster Message Board.
3. Choose Confirm Message.
4. Enter the number of the person whom you wish to check on (ezweb numbers only).
5. Select from messages.
6. Message will be displayed.